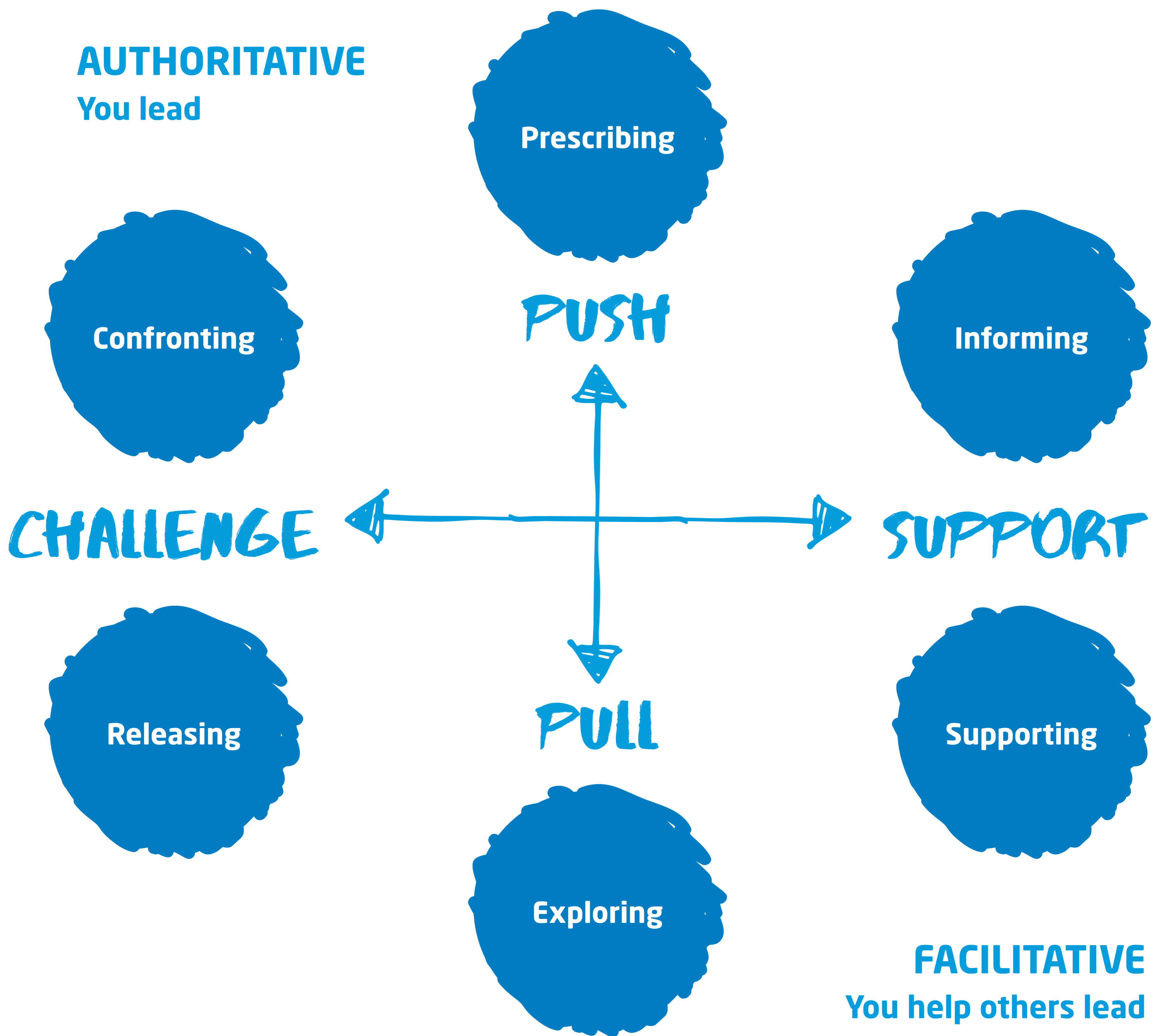


HERON MODEL

FIGURE 1:

Our adaptation of the 'Heron Model' of counselling and coaching behaviours, stretching from highly directive to highly facilitative interventions, and from challenging to supporting options.



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